



PEV PILGRIMAGE TO THE HOLY LAND
THU. SEPT. 5 - SAT. SEPT. 14, 2019
(10 DAYS INCLUDING TRAVEL)
\$3,700.00 PER PERSON/TWIN
(INCLUDES/PLUS AIR TAXES)

Send Completed Form (One Form per family) to:

Liz Dachuk, Connaissance Travel and Tours, 3852 Finch Ave. East, Suite #306, Scarborough, Ontario M1T 3T9,
or Call: 416-291-2676 ext. 239; Fax to: 416-292-4924; or Email to: lizdachuk@connaissancetravel.com

- ☐ I would like a single room and will pay the **additional \$825.00 single supplement** (limited availability).
☐ I request assistance in securing a roommate. If a roommate cannot be found by final payment date, I will pay the single supplement of \$825.00. Note: If you share a room and your roommate cancels, you must pay the single supplement to hold your room. Cancellation insurance may cover the additional cost if your travelling companion cancels.
☐ I will be purchasing a "land only" package

Personal Information on Travellers: All information provided will be maintained in strict confidence.

Legal Name (exactly as it appears on passport) – print clearly. A copy of your current passport.

Traveller #1: _____
Mr. / Mrs. / Miss First Middle Last

Traveller #2: _____
Mr. / Mrs. / Miss First Middle Last

Traveller #1: Date of Birth: _____ Gender: ☐ Male ☐ Female / **Common First Name** _____
(mm/dd/yyyy)

Traveller #2: Date of Birth: _____ Gender: ☐ Male ☐ Female / **Common First Name** _____
(mm/dd/yyyy)

Mailing Address – If your companion/roommate resides at a different address, please complete a separate form.

Street Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone # (Daytime): _____ Cell Phone: _____

Email: (Please print clearly in uppercase letters) _____

Passport Information – please print clearly. A copy of the information Page must accompany your registration.
The expiration date of your passport must NOT be earlier than March 5, 2020

Traveller #1:
Passport Number: _____ Expiry: _____ Citizenship: _____ Place of Birth: _____

Traveller #2:
Passport Number: _____ Expiry: _____ Citizenship: _____ Place of Birth: _____

Payment:

- Reservations must be paid in full 120 days prior to departure (Fri. May 17, 2019)
- Reservations received after this date are subject to availability, price fluctuations, and must be accompanied by payment in full

- ☐ Enclosed is my non-refundable deposit of \$ _____ (**\$500.00 per person is required**)
- ☐ Charge my credit card. Please note, an additional service fee of 3% will be added when payment is made by credit card. Your statement will show that Suvara Travels Inc has taken payment. Please complete the following Authorization for Credit Card Payment form which follows. We recommend that you DO NOT send the credit card authorization via email or fax.
- ☐ I have Food Restrictions and they are listed here. _____
- ☐ I would like a special meal during the air travel.
- ☐ I do not require travel insurance and I have included a copy of the policy with the policy number and contact information

Connaissance Travel and Tours reserves the right to cancel a tour if the minimum number of participants is not reached.

Your signature here implies that you have read the Terms and Conditions of Connaissance Travel on the following pages.

Signature: _____ Date: _____

TERMS AND CONDITIONS (please see Connaissance Travel Terms and Conditions)**Reservations, deposits and payment:**

- A non-refundable deposit of \$500.00 is due at the time of booking.
- A copy of the information page of your current passport **must** accompany your registration.
- Balance is due 120 days prior to departure (Fri. May 17, 2019)
- A 3% service fee will apply when payment is made by credit card.
- If a booking is made 120 days or less prior to departure full payment is due. Reservations received after this date are subject to availability and currency fluctuations.

Cancellations & refunds:

- All cancellations must be submitted in writing. Cancellation will be effective upon receipt of official confirmation of reservation.
- Cancellations prior to final payment date, \$500.00 administrative fee plus Travel Insurance Premium will be retained.
- 120 – 60 days prior to departure 50% of the total price plus Travel Insurance Premium will be retained.
- 59 – 30 days prior to departure 75% of total price plus Travel Insurance Premium will be retained.
- 29 – 0 days prior to departure 100% of total price plus Travel Insurance Premium will be retained.
- Refunds for unused accommodation and services are limited to the amounts returned by carriers, sightseeing operators and hotels.

For Further Information
Connaissance Travel and Tours
416-291-2676 / Toll free 877-701-7729
Liz Dachuk Ext. 239
Email: lizdachuk@connaissancetravel.com



AUTHORIZATION FOR
CREDIT CARD PAYMENT

PEV PILGRIMAGE TO THE HOLY LAND
THU. SEPT. 5 - SAT. SEPT. 14, 2019
(10 DAYS INCLUDING TRAVEL)
\$3,700.00 PER PERSON/TWIN
(INCLUDES RETURN AIR AND TAXES)

I, _____, the authorized owner and user of the credit card account mentioned below, allow Connaissance Travel and Tours to charge the amount of \$_____ (Plus a 3% service charge) for the purchase of travel services for the following persons.

Passenger Names

1. _____
2. _____

Credit Card Information

☐ Visa ☐ Master Card

Credit Card # _____ Expiry Date: _____

Name as it appears on the Credit Card _____

Cardholder Billing Information

Travel Agency Information

Connaissance Travel and Tours
3852 Finch Ave. E., Suite 206
Scarborough, ON, M1T 3T9

Tel: 416-291-2676
Fax: 416-292-4924

Cardholder's Authorization Signature

Date

Important Reservation Information

Reservations

Both pages of the Registration form appropriately signed to indicate your acceptance of the Terms and conditions, and your non-refundable deposit of \$500.00 is due at the time of booking. The deposit is required to reserve your place with hotels, airlines, etc. The final payment must be received 120 days before the departure. Late reservations must be accompanied by full payment.

Communications

All documents will be sent by email. Please provide your email address as this will be our main mode of communications.

Prices and Taxes

The prices quoted are per person in Canadian Dollars.

Unless indicated otherwise, rates do not include air taxes imposed by the carrier, tips, beverages except coffee and tea during breakfast service, travel insurance, fuel surcharge, border taxes and visa fees if applicable.

Gratuities will be collected prior to the departure or upon arrival to the destination to our representative. Gratuities are mandatory and will be distributed to your service providers, i.e. guide, coach driver and hotels. You will be informed after final payment date and before departure what the expected amount will be.

Payment

Our preferred form of payment is by cheque. Payment by credit card and will incur an service of 3% (Visa or MasterCard).

Air Travel – Deviations or Extensions

If you wish to deviate from the group travel arrangements or if you wish to extend your trip, this must be specified in writing, at the time of your reservation. All requests are subject to airline regulations and availability. Your acceptance of the new arrangements must be done in writing by email or fax, and once accepted, the changes will be confirmed and any additional changes will be subject to fees. Some changes may require immediate non-refundable payment (i.e. airline upgrades). Connaissance Travel cannot be held responsible for any delay or flight changes incurred by the airline.

All group travel is offered in discounted economy class and as such, advance seating assignments are not available. Your preference may be requested and will be assigned at check in based on availability.

Please advise your air mileage account at the time of reservation. Although we make every effort to apply the appropriate frequent flyer number to your reservation when it is provided to our office, we recommend that you show your card to the check in agent on departure day. We cannot guarantee that the points will be posted to your account otherwise.

Dietary Restrictions

Dietary restrictions and special meals during air travel must be requested at the time of your reservation. This information will be provided to the proper personnel. Please note that not all dietary requests can be accommodated, and we appreciate your understanding in this matter.

Itinerary Changes

We reserve the right to make reasonable changes to the itinerary when necessary for the comfort and well-being of the group. While we strive to operate the program as described in the promotional materials, changes to the itinerary, accommodations, services or order of the visits may be required due to local circumstances.

Responsibility of the Participant

It is important to note that the amount of walking many of our pilgrimages can be significant and the terrain may vary greatly. You may encounter hills, mountains, unpaved streets, cobblestone streets, etc. It is your responsibility to ensure that this tour suits your abilities. Those requiring extra assistance must be accompanied by a travelling companion that can administer this assistance. Also, note that some activities may not be suitable for your individual circumstance and any unused services will not be refundable. If you are not accustomed to physical activity, we recommend that you begin walking "briskly" 1-2 times a day; build up to 2-3 miles with no discomfort.

Connaissance Travel Terms and Conditions

Cancellations & refunds:

All cancellations (for any reason) must be submitted in writing. Cancellation will be effective upon receipt of official confirmation of reservation. Cancellation Penalties as follows:

- Cancellations prior to final payment date, \$200.00 administrative fee plus Travel Insurance Premium will be retained.
- 120 – 60 days prior to departure 50% of the total price plus Travel Insurance Premium will be retained.
- 59 – 30 days prior to departure 75% of total price plus Travel Insurance Premium will be retained.
- 29 – 0 days prior to departure 100% of total price plus Travel Insurance Premium will be retained.
- Refunds for unused accommodation and services are limited to the amounts returned by carriers, sightseeing operators and hotels. No refund or adjustment can be made for any portion of journey not used.

Connaissance Travel and Tours reserves the right to cancel a tour if the minimum number of participants is not reached by the deadline. In case of cancellation by Connaissance Travel and Tours, the full amount paid will be reimbursed and this will represent the final settlement.

Good Value and Expectations:

The Ministry of Consumer Relations requires that Ontarians traveling abroad be advised that they may encounter different living standards and practices than those at home.

Insurance:

We strongly recommend that you purchase cancellation insurance to protect you in the event of trip cancellation, protection to your baggage and to cover you against personal accidents, sickness, injury, and medical expenses or bereavement. Please call us for your quote. The insurance premium is non-refundable. It is the client's responsibility to understand the conditions, policies, and exclusions of their insurance policy.

Flight Times:

All flight times are subject to change with or without notice to the traveller. Connaissance Travel and Tours does not accept liability for missed connections or any expenses resulting from an off-schedule, reschedule or late flight.

Flight Connections:

Unless otherwise indicated, included air is from and returning to Toronto only. In the event of a change in the flights, with or without notice, we cannot accept responsibility for any special connecting fares which you might purchase, not included in the journey itinerary and cannot be changed without penalty.

Air Deviations:

If you change the group air itinerary to accommodate your situation, and to retain the quoted fare for the deviation, you must reserve and pay at the time of quotation. Please note that a name change is not allowed and will be treated as a cancellation.

No Air Reservations:

Most journeys may be purchased as "land only". The air credit is inclusive of the ground transportation credit and guests are fully responsible to make their own arrangements to meet the group at the first night's hotel. Connaissance Travel and Tours will not be responsible for guests arriving late due to delayed flights or for covering missed journey days, missed accommodation costs, extra costs because of any delay, or for costs incurred due to the changes in the Connaissance start/end dates and or location. It is recommended that you purchase tickets without restrictions.

Travel Documentation:

A valid Canadian passport, with a validity of 6 months after your return home, is required for all visits outside Canada. It is the sole responsibility of the traveller to ensure proper and valid documentation. Failure to provide valid documentation may result in denied boarding of the aircraft and cancellation of your flight arrangements without refund.

Baggage Allowance:

Your final documents will indicate the specific regulations of the airline that we will be using.

Liability:

Connaissance Travel and Tours has made the advertised arrangements with various suppliers. Although Connaissance Travel and Tours takes great care in selecting these suppliers, the company accepts no responsibility for Acts of Omissions or Errors by our suppliers or employees. The Company reserves the right to refuse any person as a group member at its own discretion. The Company reserves the right to cancel any or all departures with or without prior notice.

PEV contracting our services shall not be responsible for any injuries, damages or losses cause to any traveler in connection with social or labour unrest, mechanical or construction difficulties, diseases, local laws, climatic conditions, war, terrorist activities or any other actions, omission, or conditions outside their control.